Who We Are

Resolute Technologies is a Chicago-based IT consulting and recruiting firm that helps businesses increase bottom-line results through the successful deployment of software-driven technologies, strategies, and teams. Since 1998, we have built a respected reputation as trusted advisors delivering and supporting enterprise IT initiatives, application development, and business intelligence solutions.

Clients and system integrators alike utilize our services for supplementing teams and adding niche skill-sets as clients take on additional projects. We have extended expertise in warehouse management systems, EDI, RF, and shipping integration platforms.

In this domain, we provide consultants for roles such as Project Managers, Functional and Technical Consultants, Technical Leads and Programmers, QA, BA and BI, and Trainers. With our approach, you receive an experienced team that you own and control for as long as it takes to implement your solution, ensuring better control over deliverables.

Supporting WMS Initiatives

From upgrades, migrations, and integrations, to full-scale global implementations, Resolute has over a decade of experience providing warehouse and logistics experts for a wide variety of WMS platforms such as:

- SAP WM and EWM
- NetSuite ERP
- Infor LN
- IQMS WMS
- IBM Sterling WMS

- Oracle Warehouse Management
- JDA/RedPrairie
- Manhattan PkMS and WM
- HighJump Software
- Epicor

In addition, we are able to provide consultants with the expertise to support implementing automatic data capture and identification technology, such as mobile computers, barcode scanners and RFID.

Our Experience

Resolute has consultants that have been involved in large-scale WMS implementations and post go-live support for companies such as Caterpillar, 3M, US Army, Ford, Colgate Palmolive, Honeywell, Harry and David, and Kimberly Clark.

Resolute has a stable of highly-skilled warehouse and logistics consultants that have the following domain expertise:

- **Functional**—Work with business system analysts and stakeholders to enhance, maintain and support a variety of applications related to warehouse and logistics business processes

- **Technical**—Develop custom data loads, perform debugging, unit testing, supporting and documenting application changes within a variety of platforms, tools, and technologies

- **Project Managers**—Manage global implementations, manage integrations and provide estimates for global projects

- **Program Managers**--Coordinate and manage integrations and interdependencies of WMS modules across numerous projects running concurrently throughout the business

Success Stories

The client is a leading manufacturer in the Midwest. It sought to implement SAP ERP across eight North American sites to replace several disparate and homegrown systems, and ensure consistent functionality and processes across all sites. A critical component of the roll-out included seamless integration with its existing Manhattan PkMS software, as it managed all aspects of the distribution center operations. Resolute Technologies was selected to supplement the client's project team with 15 technical and functional consultants with the experience required to expertly integrate SAP and Manhattan in both batch and real-time, and with multi-currency and multi-language requirements. After two years of supporting the client's warehouse and logistics business processes, the client realized lower operating costs, reduced transportation spend, and improved productivity across multiple locations.

The world's largest provider of new aviation parts and services was in the process of converting SAP ERP WM, run by 3PL, to client-owned SAP EWM across 76 locations worldwide. After the go-live for two facilities in the US and Europe, many issues presented and Resolute was selected to provide experts who could help resolve the issues. ABAP developers, QA, technical and functional consultants, project managers, and financial business analysts have been utilized to successfully support hypercare activities, help desk, upgrades, and change management activities. The scope of these support activities included complex inbound and outbound processes, batch management, serial numbers, ERP QM integration, FAA documentation requirements, wave planning, slotting, and resource management. With these critical issues resolved, the client realized 100% inventory visibility, reduced delays in processing, and elimination of interfaces IDOCs and external databases.

Why Partner with Resolute?

Values – We provide the WMS expertise combined with business knowledge to optimally link your business and IT teams. Commitment, dedication and integrity are our core values.

Independent Third Party – Our consultants only have one agenda—to be an internal champion for your company at every level.

Quality is Key – Our consultants are experts in their respective fields, and we pride ourselves on providing niche skill-sets. Unlike other companies, we do not allow for on-the-job training.

Cost Advantage – You receive the same highly-skilled individuals that you would receive from premier providers such as SAP, PwC, Capgemini, etc, but at a more competitive rate.

Intense Qualification – We invest substantially more time than would be considered "industry standard" to qualify and understand the professionals we represent.